



Octapharma 2021 May Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 29 th April	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 3:00pm
Friday 30 th April	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 3.00pm will be delivered Tuesday 4 th May. Frozen products ordered by 3.00pm will be delivered Wednesday 5 th May.
Saturday 1 st May	Closed Weekend	No*	No*	
Sunday 2 nd May	Closed Weekend	No*	No*	
Monday 3 rd May	Closed Bank Holiday	No*	No*	
Tuesday 4 th May	8:30am – 5:00pm	Yes	Yes	Normal service resumes.
Thursday 27 th May	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 3:00pm
Friday 28 th May	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 3.00pm will be delivered Tuesday 1 st June. Frozen products ordered by 3.00pm will be delivered Wednesday 2 nd June.
Saturday 29 th May	Closed Weekend	No*	No*	
Sunday 30 th May	Closed Weekend	No*	No*	
Monday 31 st May	Closed Bank Holiday	No*	No*	
Tuesday 1 st June	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

***An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex[®] and octaplasLG[®] - please note that there is a charge for this service.**

Customer Services Telephone: 0161 837 3771
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Customer Services Email: customerservices.UK@octapharma.com
Website: www.octapharma.co.uk
Out of Hours Delivery Service: 07740 483839