



Octapharma 2021 Christmas and New Year Holidays Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 23 rd December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Friday 24 th December	8:30am – 4:00pm	Yes	Yes	Ambient/refrigerated products ordered by 2:00pm will be delivered Wednesday 29 th December. Frozen products ordered by 2:00pm will be delivered Thursday 30 th December.
Saturday 25 th December	Closed Weekend	No*	No*	
Sunday 26 th December	Closed Weekend	No*	No*	
Monday 27 th December	Closed Bank Holiday	No*	No*	
Tuesday 28 th December	Closed Bank Holiday	No*	No*	
Wednesday 29 th December	8:30am – 5:00pm	Yes	Yes	
Thursday 30 th December	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 4:00pm.
Friday 31 st December	8:30am – 4:00pm	Yes	Yes	Ambient/refrigerated products ordered by 2:00pm will be delivered Tuesday 4 th January. Frozen products ordered by 2:00pm will be delivered Wednesday 5 th January 2022.
Saturday 1 st January 2022	Closed Weekend	No*	No*	
Sunday 2 nd January 2022	Closed Weekend	No*	No*	
Monday 3 rd January 2022	Closed Bank Holiday	No*	No*	
Tuesday 4 th January 2022	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

*An out of hours delivery service is available on bank holidays and at weekends for deliveries of octaplex[®] and octaplasLG[®] - please note that there is a charge for this service.

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