



Octapharma 2021 August Bank Holiday Delivery Schedule & Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Thursday 26th August	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products; orders must be received by 3:00pm
Friday 27th August	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products ordered by 3.00pm will be delivered Tuesday 31 st August. Frozen products ordered by 3.00pm will be delivered Wednesday 1st September.
Saturday 28 th August	Closed Weekend	No*	No*	
Sunday 29 th August	Closed Weekend	No*	No*	
Monday 30th August	Closed Bank Holiday	No*	No*	
Tuesday 31st August	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

*An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex[®] and octaplasLG[®] - please note that there is a charge for this service.

Customer Services Telephone: 0161 837 3771
Customer Services Fax: 0161 837 3799
Customer Services Email: customerservices.uk@octapharma.com
Website: www.octapharma.co.uk
Out of Hours Delivery Service: 07740 483839