



## Octapharma 2021 Easter Holiday Delivery Services and Office Opening Times

Date	Office opening times	Delivery next working day	Delivery same day	Notes
Wednesday 31 <sup>st</sup> March	8:30am – 5:00pm	Yes	Yes	Last day for ordering standard next working day delivery on all products (orders must be received by 3:00pm).
Thursday 1 <sup>st</sup> April	8:30am – 5:00pm	Yes	Yes	Ambient/Refrigerated products will be delivered Tuesday 6 <sup>th</sup> April. Frozen products will be delivered Wednesday 7 <sup>th</sup> April.
Friday 2 <sup>nd</sup> April	Closed Bank Holiday	No*	No*	
Saturday 3 <sup>rd</sup> April	Closed Weekend	No*	No*	
Sunday 4 <sup>th</sup> April	Closed Weekend	No*	No*	
Monday 5 <sup>th</sup> April	Closed Bank Holiday	No*	No*	
Tuesday 6 <sup>th</sup> April	8:30am – 5:00pm	Yes	Yes	Normal service resumes.

\*An out of hours delivery service is available during bank holidays and weekends for deliveries of octaplex<sup>®</sup> and octaplasLG<sup>®</sup> - please note that there is a charge for this service.

Customer Services Telephone: 0161 837 3771  
Customer Services Fax: 0161 837 3799  
Customer Services Email: [customerservices.UK@octapharma.com](mailto:customerservices.UK@octapharma.com)  
Website: [www.octapharma.co.uk](http://www.octapharma.co.uk)  
Out of Hours Delivery Service: 07740 483 839